

Global ICT Service

China Telecom is offering a professional ICT service in over 72 countries and regions globally. With a powerful service platform, China Telecom provides communications solutions, reliable services and a one-stop integrated information platform for customers around the world.



中国电信（欧洲）有限公司
China Telecom (Europe) Ltd.
Member of China Telecom Global
www.chinatelecomglobal.com

Our Strength and Capabilities

- With our vast network and management capability, we can provide a stable and reliable network transmission and communication environment for our customers
- China Telecom offers effective and comprehensive solution through the integration of communication and information products
- With the help of our global partners, we build and manage service platforms and provide professional ICT service globally

Specialities of China Telecom Global ICT Service



Global ICT service platform

Managed service

Scope of service: Network management, CPE management, desktop terminal management, IP PBX management, voice gateway management, video conferencing system management, network boundary and security equipment (UTM) management.

Service Advantages



- One point access and full network monitoring



- Real time monitoring of customer network and equipment performance



- Actively discover and fix network and equipment problems



- Real time transparent network operation display and fault treatment



- Provide MPLS-VPN service grade bandwidth monitoring, customer network IP SLA monitoring, 4-layer monitoring (Net Flow), 7-layer service flow monitoring and VOIP monitoring

Safety operation centre

Scope of service: IDC basic service, IDC safety monitoring, enterprise network security monitoring, flow cleaning, UTM management and Web security.



- **Flow cleaning**
Discover, filter and fix attack flow with flow pull technology to guarantee smooth operations



- **Network security threat**
Discover attacks and other hazardous behaviour via a real time network



- **Web application protection**
Our system scan and firewall can discover viruses, safety hazards and effectively intercept hacker invasions and illegal attacks to application systems



- **Dynamic real time safety monitoring**
Discover potential threats through monitoring abnormal events, raising alarm and offering solutions to maximize system security

SI and IT service partners

Huawei	Gold partner & MSCP
Cisco	Gold partner & MSCP
Microsoft	Gold medal certification partner
FSNetworks	Solution partner in China
IBM	BPA partner
DELL	Core agent
HP	Secondary distributor
VMware	Professional partner
POLYCOM	Partner
FORTINET	Partner
NET	Partner
Lenovo	Partner

Global ICT service solutions †

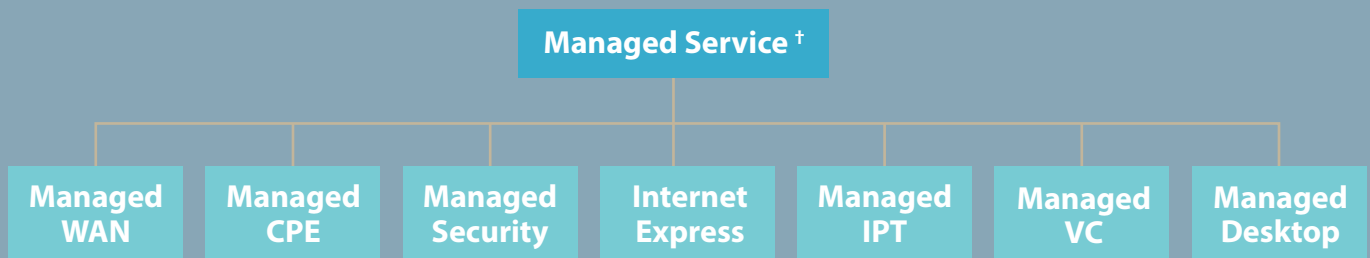
Cross-border communication

Cross-border products satisfy the demand for multi-regional communication and information sharing.

- China Telecom One-Call service provides clients with a convenient Mainland telephone number
- Cross-border Video Conference Service: A service for transmitting voice, video image and data, with the aim for realizing point-to-point and multipoint-to-point meetings between business people from afar
- Telecom Conference Platform: Features extensive security and flexibility – this service can save considerable travel expenses and improve corporate efficiency

Managed service

China Telecom helps enterprises improve communication channels, network, data, and IT management and other capabilities. Our communication and information products meet the demands of both local and cross-regional enterprises.



Managed Service	Benefits	Characteristics
Managed WAN	<ul style="list-style-type: none"> • Provide LAN-like applications for remote clients • Improving the overall project without changing web configuration • Conveying information in video, audio and other formats 	<ul style="list-style-type: none"> • TCP flow control, window size control • Process flow control • Data compression and stack with cache
Managed CPE	<ul style="list-style-type: none"> • One-stop service of circuit providing, CPE and troubleshooting, facilities leasing • On site maintenance (parts & labour) • The service area covers all national cities and major cities in the Asia Pacific area • No CAPEX required 	<ul style="list-style-type: none"> • 24/7 bilingual service • Seamless integration to Net care and circuit • Total solution
Managed Desktop	<ul style="list-style-type: none"> • Improve efficiency of computers, communication devices and website • Regular maintenance to ensure proper operation • Reduce downtime, ensure system health and optimal operation 	<ul style="list-style-type: none"> • 24/7 Service Hotline • 8 x 5 On-site door-to-door services with appointment

Managed Service	Benefits	Charateristics
Internet Express	<ul style="list-style-type: none"> • Access wide-range Chinese content through China Telecom strong internet network with Internet multilink local balance support • Global internet connection • Protecting against virus & hackers attack 	<ul style="list-style-type: none"> • 24/7 service line support network monitoring • On-site Maintenance (parts & labour) and technical support • Configuration backup and restore
Managed IPT	<ul style="list-style-type: none"> • Including IP video gateway solution and IP PBX solution • Managed IPT can provide online performance monitor and calling analysis • Various service functions: basic phone application, IP phone value-added application, mobile application, video application (optional) 	<ul style="list-style-type: none"> • 24/7 service line & network monitoring • On-site maintenance (parts & labour) and technical support • Configuration backup and restore
Managed Video Conference	<ul style="list-style-type: none"> • Polycom video conference system – proper configuration of meeting rooms of all sizes • Telepresence system – virtual face to face, real-time meeting 	<ul style="list-style-type: none"> • 24/7 door to door maintenance service • Site guarantee for important meetings • RMA way of the priority of spare parts • Professional service team • Regular service report • Remote support at anytime

† Service and solution are subject to availability by regions. Please contact your business manager for more details.